



TEMPEST AVIATION GROUP INC.

TEMPEST AVIATION GROUP INC. WARRANTY POLICY

Limited Warranties

Tempest Aviation Group (TAG) warrants that all certified parts meet the following criteria:

- The services performed on serviceable parts and components represented by TAG are compliant with applicable FAA / Transport Canada regulations.
- For components excluding avionics and electrical instruments, warranty is valid for a period of:
 - Six (6) months from the shipment date from the TAG facility;
 - Three (3) months from the installation of the Parts onto an Aircraft or;
 - One hundred (100) hours of operation, whichever is shortest.
- Warranty related to avionics and electrical instrument components, shall be valid for a period of thirty (30) days for Repairs and three (3) months for Overhauls.
- The warranty provided herein shall not apply:
 - This warranty does not cover damage or failures resulting from accident, misuse, abuse, neglect, mishandling, alteration, unauthorized repairs, modifications, or any cause not related to defects in materials or workmanship.
 - This warranty is void if the product is misused, altered, tampered with or is installed or used in a manner that is inconsistent with OEM, FAA or Transport Canada regulations.
 - If Customer or any third party undertakes any action, other than installation and routine maintenance (not including Repair or Overhaul), on Serviced Parts.

Initiating A Warranty Claim

The Customer is required to notify TAG in writing by email (sales@tempest.aero) within thirty (30) days following discovery of the defect (but not later than the warranty notice period set forth above). Such written notification shall contain a description of the defects observed and give the reasons, conditions, and circumstances of the defects.



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Warranty Settlement

Upon TAG approving the warranty claim, TAG at its sole discretion:

- Repair the part using new or refurbished parts by TAG vendor.
- Replace the part with a new or refurbished part of equal or greater value.
- Refund the purchase price to the customer within fourteen (14) days upon an agreed warranty resolution.

Note: Initiating any potential warranty claim first requires obtaining a RMA number from a TAG representative. In addition, this warranty is only valid for the original purchaser and non-transferable.

Limitation of Liability

In no event shall TAG be liable for indirect, incidental, special, or consequential damages arising out of or related to the use or inability to use the part, even if TAG has been advised of the possibility of such damages.

